

ST. RAPHAEL NEWS

December 2008

This picture was taken by one of our residents, Mr. Rudy Koehler, from the walkway to the beach this past week! Mama Alligator is taking her babies for a ride. Many times owners send me unique pictures like this. Keep them coming.



Season is gearing up in Naples... The traffic has increased, restaurants have full dining rooms, the weather is perfect and of course we get to see all of our residents at St. Raphael returning home. This is the most exciting time of year for our staff when we are able to welcome everyone back for the season.

Included in this newsletter is information on upcoming social events, our new website, completion of construction projects, Holiday décor pictures and services you may be interested in while here this season.

Sincerely,

Lisa Philip

Lisa A. Philip, CAM

General Manager, Club Raphael at Pelican Bay

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Guest Suites Rentals

As usual, the Guest Suites are filling up for most weekends during season. We did have some dates remaining over the Holidays due to a cancellation, so call us now if you are interested. As a reminder, you are welcome to rent the Guest Suites 90 days in advance of your stay. The most popular times are the months of January, February and March.

Our four guest suites all have a queen size bed, television/VCR combination, coffee pot, iron and ironing board, hair dryer, small fridge and a microwave. Please consider this an extension of your home while your guests are here. We provide linens and towels but do not offer daily maid service. Owners must be in residence when they have rented a guest suite. We also have cribs and rollaway beds that can be utilized in the guest suites. Please ask for these amenities when you make your reservation.

New Website and Wireless Internet Service at St. Raphael

We are very pleased to announce that we have developed a new Website for St. Raphael. The web address is www.straphaelpelicanbay.com. Madlyn at our front desk will be sending you a user name and password for using the Resident's Only section. We are excited to hear everyone's feedback. Please let us know what you would like to see on your website.

Another service we now offer at St. Raphael is a wireless internet connection on the lobby level. You can now bring your laptop down to the lobby and access the internet. You can use the club room, library or the back salon sitting areas and you should have excellent signal. When you search for available wireless connections, it is labeled STRAPHAEL. This is a secured connection, so stop at the front desk or office to get the password.

Did You Know.....

There are many services and amenities available to our ownership at St. Raphael. Most everyone knows about the pool, spa, fitness room, guest suites, tennis courts, massage room, resident services... But there are other services and amenities we want to make sure you are aware of. We have the following:

- Rollaway Single Beds You May Reserve When You Have Guests
- Cribs, High Chairs and Strollers for your Visitors With Children
- Pack and Plays which Double as a Crib If You Have Lots of Company and are Short on Room
- Baby and Children's Toys- Just Ask and We Will Bring You Downstairs to Pick Out Some Toys
- Use of the Kitchen, Club Room and Grand Salon Area- You May Reserve This Area for Private Use
- Our Kitchen is Equipped with Dishes and Silverware
- Naples Daily News is Delivered Daily and is Available to Read in the Library
- Do You Need Airline Boarding Passes Printed While Here? Just Stop at the Office
- Do You Want a Car Wash? This Can be Done Through Resident Services
- Concierge Grocery Service Through Wynn's Market is Available and Delivered to Your Home
- Dry Cleaning is Picked Up and Delivered Mondays, Wednesdays and Fridays
- Wednesday the Flower Truck is Here- You May Purchase Cut Flowers for Your Home
- Office Services- Copying, Faxing, Mailing or Any Other Office Service We Can Perform For You

Call us if you want information on any of these items you can reserve or services we can perform.



Projects Update

We have had a very busy summer with major projects that are now nearing completion. Over the summer, the hallway painting project was completed and our in house staff painted all of the unit doors. The rooftop project is near completion. All of the roofs with the paver tiles are in place, and we received the final shipment of the planters on December 5th. The landscaping portion of this project will now be in progress as well as the back wall of the south cabana area. This will take until the first of the new year for completion. Attached are pictures of the completed roofs and we can't wait for the landscaping planters to be completed to finalize this project.



November Nine and Dine Event and Upcoming Social Events

SAVE THESE DATES ON YOUR CALENDARS

The first Social Event of the Season was the Nine and Dine at the LaPlaya Golf Club on November 21, 2008. This was a huge success with about 30 owners in attendance. First there was a nine hole scramble with some of the winners pictured here! This was followed by a 3 course buffet dinner. Thank you to Richard and Carol Oudersluys for facilitating this event.

We had previously sent out an email to save dates during season for other social events we are planning at St. Raphael.

- Monday, January 19, 2009 WELCOME BACK- RED WHITE AND BLUE PARTY - Join us for food and entertainment as we welcome the beginning of the 2009 Season. Meet your neighbors and enjoy some socializing. Dress in your Red White and Blue!
- Sunday, February 22, 2009 ACADEMY AWARDS PARTY- This will be an elegant gala offering a "Red Carpet" evening of music, dancing and food. You may come dressed as your favorite star or in your own elegant finery!
- Tuesday, March 24, 2009 POOL PARTY – This will be a casual event poolside with food and entertainment. This will be our season finale.

Please watch for our future emails that will be coming out shortly to sign up for the first party, RED WHITE AND BLUE on January 19th.



Season is Here!!

Even though full season does not kick in until after the holidays, we have seen an exciting increase in our population not only at St. Raphael but also throughout Naples. We now have about 85 homes in residence and we expect about 150+ the first week in January!! We would like to mention some of the perennial comments and questions that come up when our occupancy increases.

- Bicycles in the Garage- We have continued to purchase new bike racks but are now running out of places in the garage to put them. If you have bicycles that you are not using and they can be removed, please let us know. This will open up space for your neighbors.
- Noise that Travels from Unit to Unit- The best prevention for this concern is to place felt on the bottoms of all your chairs and table legs. This is a very easy way to ensure that the noise from the chairs that drag on the tile and marble floors does not cause noise for your neighbors. These felts can be purchased at any hardware store such as Home Depot or Lowes. If you wish to have our staff perform this work, we would be happy to be of service. Just contact our office to schedule this work.
- Tennis Court Sign Up- We have tennis court sign up one week in advance of the dates you wish to play for time slots of one and one-half hours starting at 8AM. If you want to play next Monday, contact the front desk the Monday before that date by 11AM so that you can be considered for the time slot you

wish to play. If there are more requests than courts available, we do a lottery drawing and post the schedule around noon.

- Pool and Spa Hours of Operation- Our pool and spa are open from 8AM to dusk each day.
- Fitness Room- Our fitness room is open 24 hours a day, 7 days a week.
- Massage Room- This room can be reserved by ownership by contacting the front desk. We now have several massage therapists that come to our community. You can contact the front desk for a list of the therapists that currently work in the building or If you wish to use your own therapist, our office will need his license and certificate of insurance.
- Deliveries to the Building- Please contact the office anytime you have a delivery or a contractor that may need to use the elevators to move supplies to your unit. We can assure that there are no conflicts with other deliveries in your tower and place the protective padding in the elevators.
- Dog Walking Stations- We have Dog Walking Bag Stations on the North and South side of the Community. Please use these areas for your convenience

Holiday Décor



Here are some pictures of our lobby fountain area and front entrance decorated for the holidays!

